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Leading Virtually

Leading Virtually

We contribute to Progressive's growth & profitability by resolving claims quickly, efficiently, and paying the right amount every time.

Work Environment - We will foster a winning culture and a work environment where people are engaged in making our business better.

Accuracy & Efficiency - We will improve our operational outcomes while implementing changes that strengthen our competitive position.

Customer Service - We will deliver a customer experience that reduces detractors without compromising other goals.

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