

Balance Transfer Blowout!

1. Verb Base Form
2. Adjective
3. Noun
4. Adverb
5. Place
6. Verb Past Tense
7. Animal
8. Verb Present Ends In Ing
9. Noun
10. Verb Present Ends In Ing
11. Event
12. Verb Past Tense
13. Part Of Body

Balance Transfer Blowout!

A customer called in wanting a Balance Transfer. The Agent was very _____ and acknowledging to the customers _____. The Agent went through the proper work flow to process the Balance Transfer. The Agent asked how their _____ was going. The customer expressed their _____ to be home. Apparently the customer just got back from a vacation in _____. The customer went on to tell the Agent that they were _____ by a irritated _____. All they were trying to do was be _____ enough to pet a _____ animal. The customer learned to follow the rules and not _____ the animals is one to follow. They enjoyed the _____, even being chased. The Agent and customer _____ about the story and the Agent thanked her for being a valuable _____ of Capital One.