## Mom's 4 Purple Cows!

1.	Auto
2.	Verb - Present Ends In Ing
3.	Place
4.	Adjective
	Noun
	Adjective
	Exclamation
	Evelamation
	Adjactiva
	Ni
	Verb - Present Ends In Ing Number
	Noun
	Number
16.	Body Part

## Mom's 4 Purple Cows!

Mom's believes in advertising. We rely primarily on the word-of-mouth of our customers to
attract new business. To do this, we utilize 4 unique customer service strategies:
1. We carry bags!
At Mom's, we offer to carry bags of groceries out to cars for all of our shoppers. Even if the bag is
<u>Verb - Present ends in ING</u> and comes from <u>place</u> , we are happy to provide the service. But please, no
tips!
2. Direct feedback to Scott!
Every Mom's bag has Scott's direct email and phone number, and he encourages customers to reach out
regarding their in the store. Sometimes the feedback is Frequently, Scott hears
exclamation , exclamation , or expression ! Feedback is taken seriously and is passed on to
stores and staff. We are always looking for ways to improve and maintain super service, even when the going
gets Adjective .
3. We don't let customers wait in line!
We make every effort to make the customer's experience as smooth as possible. This includes a speedy checkout.
Everyone is a bagger, all + staff! This helps get customers out in a timely manner, so they can
get

on with their verb - Present ends in ING
4. We open early and stay open late!
We know sometimes customers just need to grab a few items, or that gallon of
That's why we let customers come in early or late, even if it's for minutes. It can really put a
That's why we let customers come in early of fate, even if it's for mumber minutes. It can rearry put a
smile on their body part!
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