Provider Services/Relations Core Course

1. Verb - Base Form _____

2. Adjective _____

3. Noun _____

4. Verb - Base Form _____

5. Noun - Plural _____

6. Noun - Plural _____

7. Noun - Plural _____

8. Noun _____

9. Noun - Plural _____

10. Adjective _____

11. Proper Noun _____

12. Verb - Base Form _____

Provider Services/Relations Core Course

Provider Services/Relations staff spend much of their time interacting with providers. This course will

_____ Verb - Base Form _____ you for your new role. In this course, you will discuss _____ Adjective _____ _____ Noun _____

and communication techniques and _____ Verb - Base Form _____ about provider topics such as provider visits,

_____ Noun - Plural _____, prior authorization and _____ Noun - Plural _____. You will also learn about your _____ Noun -

Plural _____ and you will receive suggestions about _____ Noun _____ specific _____ Noun - Plural _____ you should review,

_____ Adjective _____ questions you should research, and _____ Proper Noun _____ you can _____ Verb - Base Form _____ on your

own.