

Cover Letter

1. Adjective
2. Noun
3. Verb - Present Ends In Ing
4. Adverb
5. Proper Noun
6. Noun - Plural
7. Verb - Present Ends In Ing
8. Adjective
9. Adjective
10. Verb - Past Tense
11. Adjective
12. Verb - Past Tense
13. Noun - Plural
14. Adverb
15. Number
16. Adjective
17. Noun
18. Adjective
19. Noun - Plural
20. Verb - Past Tense
21. Noun
22. Verb - Base Form
23. Verb - Present Ends In Ing

Cover Letter

Re: Customer Service Representative Opening

Dear Ms. West:

I was _____ Adjective to see your opening for a customer service rep, and I hope to be invited for an
_____ Noun.

My background includes _____ Verb - Present ends in ING as a customer service associate within both call-center and retail environments. Most _____ Adverb, I worked on the customer service desk for _____ Proper Noun, where my _____ Noun - Plural included _____ Verb - Present ends in ING customer merchandise returns, issuing refunds/ store credits, flagging _____ Adjective merchandise for shipment back to vendors and providing back-up cashiering during _____ Adjective periods.

Previously, I _____ Verb - Past Tense within two high-volume customer-support call centers for a
_____ Adjective telecommunications carrier and a satellite television services provider. In these positions, I
_____ Verb - Past Tense the ability to resolve a variety of issues and _____ Noun - Plural (such as billing disputes, service interruptions or cutoffs, repair technician delays/no-shows and equipment malfunctions). I
_____ Adverb met my call-volume goals, handling an average of 56 to _____ Number calls per day.

In addition to this experience, I gained _____ Adjective customer service skills during my part-time employment as a _____ Noun and restaurant hostess while in high school.

I am _____ Adjective that I can offer you the customer service, communication and problem-solving _____ Noun - Plural you are seeking. Feel free to _____ Verb - Past Tense me at 555-555-5555 (home) or 555-555-5500 (_____ Noun) to _____ Verb - Base Form an interview. Thank you for your time--I look forward to _____ Verb - Present ends in ING more about this _____ Noun !

Sincerely,

Sue Ling